



## Why are you coming to CHAT for a first evaluation?

You have been told your child has a hearing loss or is Deaf. We give you information so you can decide the best way for your child to communicate. This is based on many things – we will talk about these in your appointment.

## Who will you will meet at your first appointment?

- a family support worker (social worker)
- an audiologist (hearing care professional)
- an early interventionist (specialist in children's listening and speech development)

## What will happen at your first appointment?

We will talk about your child's hearing loss as well as the communication options for your child e.g. talking, sign language or both. We want you to ask questions about your child's hearing, speech and language.

## Who can come with you to your first appointment?

Anybody you would like to bring – all family members and friends are welcome. It is important that at least one parent/caregiver attend with your child.

## What should you bring to your first appointment?

- birth certificate of your child
- Road to Health book
- ID of both parents
- any referral letters or information you've been given about your child

## What do parent guidance sessions at CHAT cost?

We want any and all families requiring our support to be able to get it. Our fees are based on a scale according to your income. If you require financial assistance, please bring your proof of income of both parents / an affidavit if you are unemployed.

We look forward to meeting you. We are here to support you on your journey.